



Welcome to 
core
FINANCE MANAGEMENT LIMITED



We add value to your lives through complementary health and lifestyle benefits that improve your physical, mental and financial wellbeing.

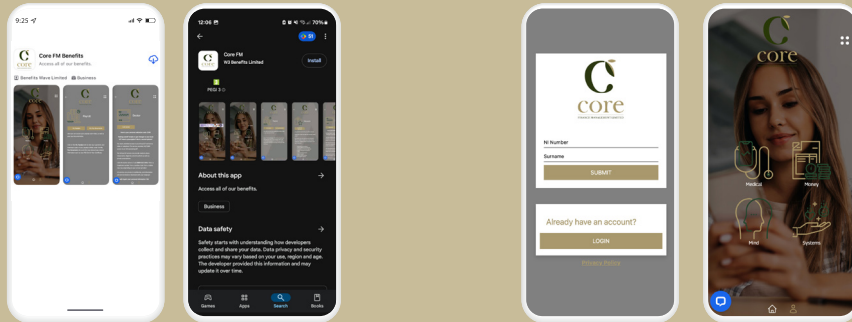
Our benefits include the following:

- 24/7 GP helpline via video or telephone
- Specialist referrals and prescription services
- Online access to payslips and pensions platform
- Hundreds of money-saving offers for shopping, travel, leisure and more
- Mental health helpline providing practical and emotional support

And More!

How to access: You can access our fantastic benefits in two effortless ways

Accessing via your App

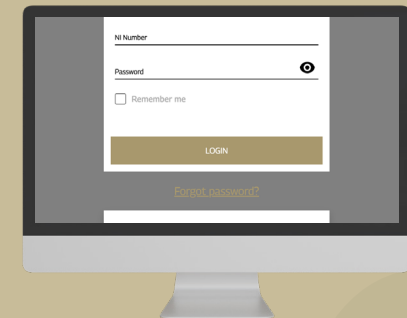


1. Search your App Store/ Google Play for “**Core FM app**”. Then download it for free.

2. Register with your NI number and surname > Click enter and create a password > You are now ready to discover the thousands of discounts and fantastic benefits available to you.

3. From then on, you will log on with your NI and the password you created. You can log into the app with face recognition, depending on your mobile phone.

Accessing via Dektop portal (URL)



1. Visit -<https://portal.corebenefits.co.uk/login>

2. Click “register” - if it’s your first time visiting or “login” if you have already created your password.

Navigating your benefits portal



Money



Payroll

Get instant access to your payslips, pension letters and pay documents!

Click on **“Money”** > **“Payroll”** > **“My Payslips”** and **“My Pay Documents”**



Discounts

Save money daily with special offers on hundreds of well-known brands. Claim instant vouchers, cash back, reloadable cards and discount codes on clothing brands, holidays, days out, supermarkets and much more!

Click on **“Money”** > **“Discounts”** > **“Access your Discounts”**



Pension

All new members must first activate their new single sign-on to the Pension Portal. Once registered, you can access your pension options with just one click!

Click on **“Money”** > **“Pension”** > **“My Options Pension”** and **“My Smart Pension”**



Mortgage Advice

Start saving now, speak with Cleerly our specialist mortgage consultants.

Click on **“Money”** > **“Mortgage Advice”** > **“See how ‘Cleerly’ can help your save”**





Mind



Employee Helpline

Speak confidentially through video or our freephone number to a fully qualified counsellor at a time that suits you and your family. Call the freephone and receive in-the-moment tele-counselling or a Referral to structured counselling sessions (up to 6).

Click on **“Mind”** >
“Employee Helpline” >
“Call Now”



Assistance Hub

Access our digital hub of helpful guides powered by the NHS to help you through challenging times. Click a topic to download the guide (they come in audiobooks. BSL videos and are translatable into over 50 languages).

Click on **“Mind”** >
“Assistance Hub” > **“NHS Self Help Library”**

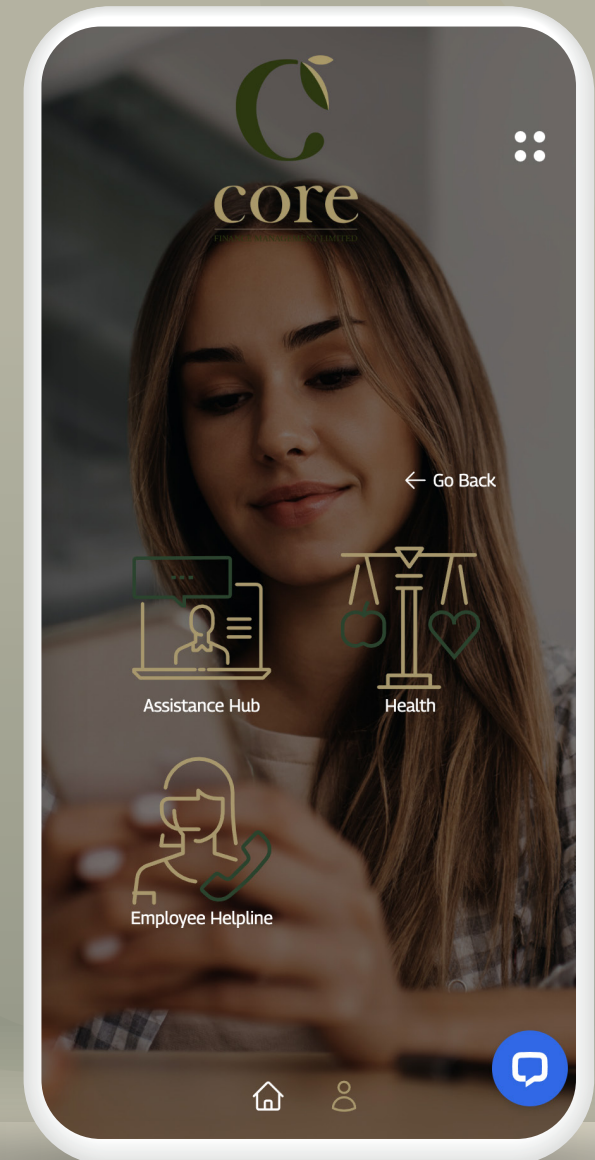


Health

Access your free online health assessment, Fitness advice powered by the NHS, and “Health Insider” - your A to Z guide written by experienced doctors and designed to give you the answers you need.

Click on **“Mind”** > **“Health”** >
“Wellbeing Check”, **“Fitness Advice”** > **“Health Insider”** and
“Wellbeing Hub”

Navigating your benefits portal





Medical



Doctor

Get unlimited access to your Virtual GP service by video or telephone. The service provides 24/7/365 access to an NHS practising GP, providing medical advice, reassurance, diagnosis, second opinions, as well as private prescriptions.

Click on **“Medical”** > **“Doctor”** > **“Call Doctor”**



Care Support

Access our specialist care support, online or by telephone, powered by Tutella, the one-stop resource to find the best advice, services and products for your care needs.

Click on **“Medical”** > **“Care Support”** > **“Tutella Care Service”** and **“Call us”**

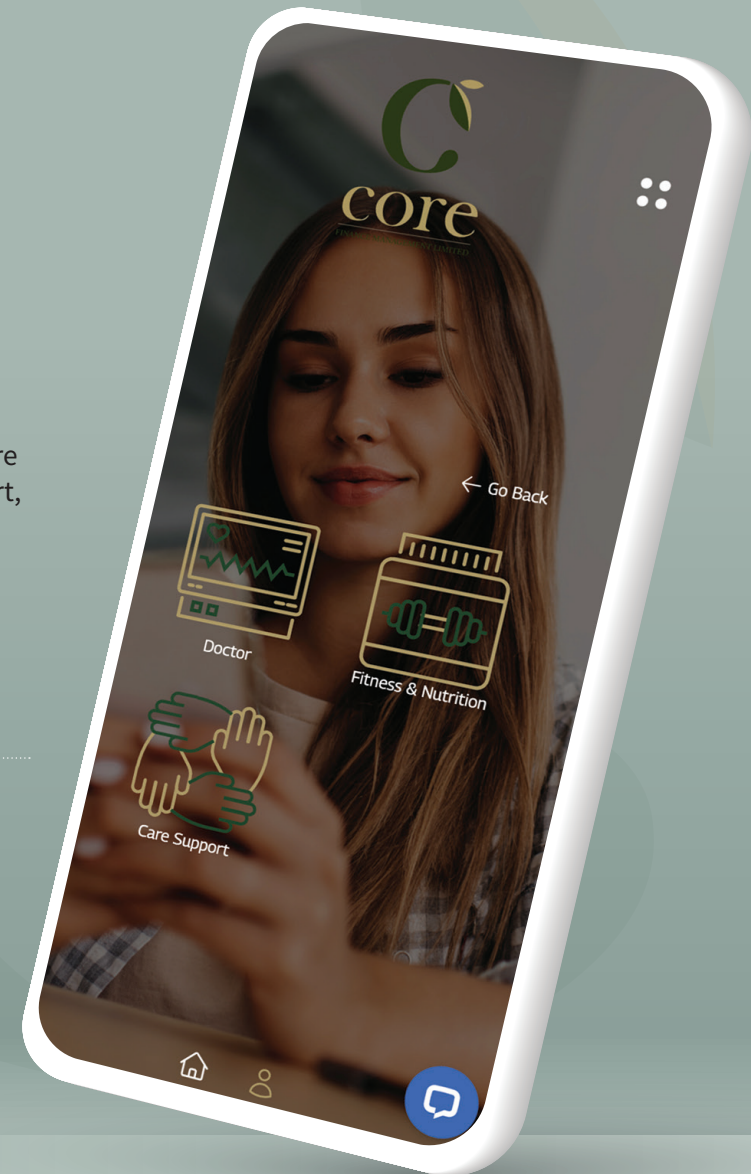


Fitness & Nutrition

Enter our Wellbeing Hub where we provide education, support, gym membership discounts and an array of tools to help you live a healthier and happier life.

Click on **“Medical”** > **“Fitness & Nutrition”** > **“My Active Discounts”** and **“Fitness Guide”**

Navigating your benefits portal



FAQs

What brands offer instant discounts?

Recently, we have significantly expanded our instant E-codes range for our members, which includes brands like ASOS, Tesco, Sainsbury's, Uber, John Lewis, Marks & Spencer and many more.



Our discounts are valid only when gift cards / E-codes are purchased, not in-store or on the website. You can enjoy average annual savings of **£1,500!**

Are the benefits accessible from anywhere?

Everything is included in a single portal that can be accessed 24/7 from a desktop or a mobile device (laptop/tablet).

You can visit <https://portal.corebenefits.co.uk/login> or download the App on iOS or Android:

1. Search your App Store or Play Store for the Core FM app.
2. Navigate through our App and discover thousands of discounts and benefits.

What happens to my payslips and benefits when I leave?

If you leave, your P45 will be uploaded to the portal, and you will have 30 days to download all payslips and pay documents before your account is deactivated.



If you require support,
you can chat with our
online support agent or call

02081 758 851